



3850 N. 29th Terrace, Hollywood, FL 33020

Phone: 954-925-5551 • Fax: 954-925-2240

Dear Customer:

Thank you for purchasing a ship model kit from us. As part of our guarantee, we will replace any missing or broken parts free of charge.

Because we want to make sure we send you exactly what you need, you must provide us with your requests in writing.

Please complete the form below and return it with as much information as possible. Send us the part you want us to match, or a photocopy of the plans or instructions that came with your kit.

You can also fax your request directly to the Parts Manager at 800-742-7171, or email to parts@modelexpo-online.com.

Sincerely,
Model Expo

REPLACEMENT PARTS REQUEST FORM

Date _____

PLEASE SHIP PARTS TO: (please print)

Name _____

Address _____

City _____

State _____ Zip _____

Phone _____

(Daytime number, in case we have a question)

ABOUT THE KIT YOU'RE BUILDING

Name of Kit _____

Our Item No. _____

Your Original Order No. _____

**PLEASE SEND THE
FOLLOWING PARTS:**

**ADDITIONAL INFORMATION
OR COMMENTS**

SEE NEXT PAGE FOR IMPORTANT INFORMATION



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Dear Customer:

Thank you for purchasing a kit from us. While we make every effort to help you finish your model, we are unable to provide replacement parts for the manufacturers listed below.

If you need replacement for defective or missing parts for kits from Artesania Latina, Dumas, Guillow's, Midwest or Yankee Modelworks, **please contact the manufacturer directly. We no longer carry Artesania Latina or Dumas kits.**

ARTESANIA LATINA, S.A.
Barrio Las Arenas No. 25
Lamadrid, Spain 39593
Ph: 011 0902 100 769
Fax: 011 0902 100 768
Email: artesianialatina@artesianialatina.net

DUMAS PRODUCTS
909 E. 17th Street
Tucson, AZ 85719
Ph: 520-62303742
Fax: 520-620-1329
Email: dumas@azstarnet.com

PAUL K. GUILLOW
P.O. Box 229
Wakefield, MA 01880
Ph: 781-245-5255
Fax: 781-245-4738
Email: cust_service@guillow.com

MIDWEST PRODUCTS
400 S. Indiana Street
Hobart, IN 46342
Ph: 219-942-1134
Fax: 219-942-5703
Email: distribution@midwestproducts.com

YANKEE MODELWORKS
88 Hatch St., Suite 306
New Bedford, MA 02745
Ph: 508-966-1760